Judy Security FAQs for MSP Audience

1) What makes Judy Security ideal for MSPs?

Judy Security is a comprehensive, AI-driven cybersecurity platform crafted for MSPs managing small to medium business clients. It offers scalable, cloud-based protection with a focus on simplicity, efficiency, and advanced AI capabilities.

Specifically Judy Security delivers within these key areas:

- *AI-Driven Cybersecurity*: Its AI-driven approach automates routine cybersecurity tasks, reducing labor hours and operational costs. This automation allows MSPs to focus on other aspects of their business, potentially increasing profit margins.
- *Scalable Cloud-Based Protection*: The platform offers cloud-based protection that is scalable to client needs. This means MSPs can efficiently manage cybersecurity for small to medium-sized businesses without the need for extensive infrastructure investments, directly benefiting their profit margins.
- *Simplicity and Efficiency:* Judy Security is designed for easy management, providing MSPs with a user-friendly interface and centralized control. This simplicity reduces the time and effort required to manage multiple clients' cybersecurity needs.
- *Reduced Management Requirements:* By streamlining security management and automating numerous processes, MSPs can allocate resources more efficiently, leading to reduced management overhead.
- *Enhanced Security Features:* The advanced AI capabilities of Judy Security ensure proactive threat detection and automated responses, offering top-tier security which can improve client retention and acquisition for MSPs.
- *Multi-Tenant, Partner-Oriented Architecture:* Judy Control Center streamlines usability without unnecessary complexities, allowing MSPs to easily and securely administer and manage critical insights across multiple customers.

2) What key features does Judy Security offer for MSPs?

Judy Security's MSP-centric features include:

- Judy, the AI-driven cybersecurity assistant
- 24/7 monitoring across key security pillars: , Endpoint Protection Single Sign-On, Password Management, Advanced Threat Hunting, and In-Depth Telemetry
- Judy Control Center - an interactive management platform for real-time security reporting, comprehensive insights, client security scoring, and streamlined employee management.

3) How does Judy Security protect against common cyber threats?

Judy Security focuses on both preventing and minimizing the impact of cyber threats like ransomware, viruses, malware, spyware, phishing attacks, and password breaches. Utilizing advanced AI algorithms, Judy Security is adept at adapting to and mitigating emerging threats. In scenarios where prevention isn't fully possible, the system is designed for quick and effective threat remediation. This ensures threats are handled confidently and completely, with minimal disruption to operations. Thus, Judy Security's approach

seamlessly combines proactive prevention with efficient response strategies for comprehensive cyber defense.

4) Does Judy Security facilitate custom password creation and management?

Yes. MSPs can manually add and manage passwords while utilizing Judy's Audit feature for password strength assessment and rotation, enhancing overall security.

5) Will Judy Security integrate seamlessly with existing workflows?

Absolutely. Judy Security is designed for minimal disruption, with features like Single Sign-On and a user-friendly Password Manager, ensuring easy access to secure applications.

6) How does Judy Security align with multi-tenant management?

Judy Security is designed for efficient multi-tenant management, allowing MSPs to oversee and manage security across all client accounts from a single platform.

7) Can Judy Security integrate with other MSP tools and platforms?

Yes, Judy Security is built for seamless integration with popular MSP tools, enhancing workflow efficiency and centralized security management.

8) What reporting capabilities does Judy Security offer for MSP compliance needs?

Judy provides detailed reporting features that not only enable MSPs to meet both internal and external compliance requirements but also enhance their regular customer reporting. With real-time data accessible through Judy's dashboard, MSPs can offer comprehensive reports to their customers. These reports can include detailed security analyses, incident reports, and compliance status updates. This capability is a significant value-add for MSPs, as it allows them to keep their customers well-informed about their security posture and compliance status, strengthening trust and transparency in the MSP-client relationship.

9) How does Judy Security support MSPs in scaling their security offerings?

Judy Security's scalable architecture is specifically designed to support MSPs as they expand their security offerings to accommodate a growing client base. This scalability is enhanced by the availability of flexible plans and features that are adaptable to various business sizes. As MSPs service customers with more comprehensive security requirements, they can select from different pre-engineered bundles offered by Judy Security. These bundles are tailored to fit specific needs, allowing MSPs to provide a more targeted and effective security solution. This adaptability ensures that as the MSP's clientele evolves, their security solutions can evolve in tandem, providing a seamless scaling experience.

10) Do you have a mobile app? Where can you download the Judy Security mobile app?

Yes. The app is available on the Apple App Store, Google Play Store, and Chrome Web Store, designed for streamlined security management on-the-go.

11) Who is Eligible to Use the Judy Security Password Manager App?

The app is exclusive to Judy Security Platform users, providing a robust password management tool for MSPs and their clients.

12) What features are available on the Judy Security mobile app?

The app includes daily security briefings, password audits, quick access to saved passwords, a password generator, and real-time audits for comprehensive security management.

13) How can MSPs get started with Judy Security?

Contact our sales team for a tailored security solution. We offer three levels of security to match diverse MSP needs, each with access to our mobile app.

14) How do MSPs contact Judy Security for support or inquiries?

Reach out to us at support@judysecurity.ai for app-related support, or at judy@judysecurity.ai for sales inquiries.