

Axcient x360Cloud for Microsoft 365 and Google Workspace

Backup. Search. Restore. Audit.

Protect business productivity applications with x360Cloud for Microsoft 365 and Google Workspace

Data loss happens, even in the cloud. But can your clients afford to lose important emails, contacts, calendars, and work documents? Unfortunately, user errors, including accidental or malicious deletion, malware infections, and bad actors, all pose serious risks to productivity. x360Cloud for Microsoft 365 and Google Workspace ensures that the data used in an organization's instance is backed up, protected, restorable, and compliant.

x360Cloud can be used to automatically **discover, backup, audit, search, and then restore** critical data in **Microsoft 365**:

- Exchange: Email, Calendar, Contacts, Archive mailbox
- OneDrive
- SharePoint
- Teams Channel messages

Plus, **Google Workspace**:

- Gmail
- Calendar
- Contacts
- Drive
- Sites
- Shared Drives

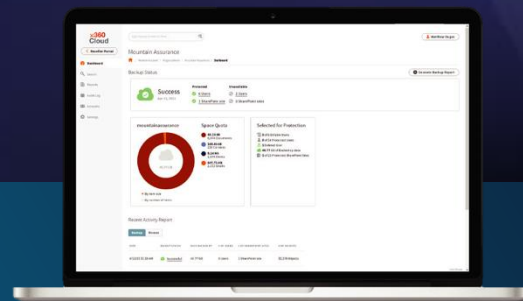
With x360Cloud, Microsoft 365 and Google Workspace data is backed up to the encrypted, tamper-proof **Axcient Cloud**. With access verified, logged, and protected by MFA, immutable data with AirGap, plus bundled flat-fee storage and retention, Axcient partners can rest assured that their client data is secure.

Critical capabilities of x360Cloud:

- **SmartSearch** for fast full-text search across users and services for a single-click restore
- Quick and easy to set up – deploy in less than 10-minutes
- Axcient is SOC 2 certified and can help you be compliant with HIPAA and GDPR
- **Pooled storage** and customizable retention policies for Microsoft or Google data
- **AirGap** to protect your backups against unwanted deletion for immutable data
- Rich filtering to restore or satisfy e-discovery requests or export immutable audit logs and granular backup reports to support third-party auditing
- **SharePoint folder browser and point-in-time** restore
- **PST Export** for quick export and import, compliance and audit readiness, and archiving
- Detailed dashboards and granular reports
- Immutable audit logs and extensive diagnostic details
- Best-in-class remediation workflows
- **Progress and status indicators** and holistic monitoring of all system and user activities

x360Cloud automatically discovers and subsequently backs up new containers with 1 backup per day **guaranteed** (up to 3 per day attempted) to minimize potential data loss in a disaster. Also, automated alerting through a PSA demonstrates how x360Cloud is working to protect your client business data.

As an Axcient partner, you can trust x360Cloud for Microsoft 365 and Google Workspace as a secure and dependable tool that empowers you to provide your clients with the highest level of profitable **business continuity service**.



KEY FEATURES



Automated backup of Microsoft 365 and Google Workspace data with the Axcient Cloud, with a 99.99% backup SLA



Instant full-text search and rich search filtering, ensuring easy and immediate data accessibility



Granular and/or mass restores of data into Microsoft 365 and Google Workspace applications



Monitoring and alerting (optionally through PSA) that provides extensive backup diagnostics and intuitive remediation workflows, reducing administrative burden



Transparent and simple automated onboarding experience that helps you gain expectations of data protection timelines for new clients



Comprehensive and complete regulatory compliance with secure encryption, immutable audit logs, multi-factor authentication, and Axcient's exclusive **AirGap** technology to prevent deletion

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Features and Functions

AUTOMATED BACKUP OF CLOUD APPLICATION DATA IN THE AXCIENT CLOUD WITH AIRGAP® TECHNOLOGY

- Backup Exchange Online, OneDrive, SharePoint, and Teams data
- Backup of Google Workspace Contacts, Calendar, Gmail, Sites, Drive, and Shared Drives
- Multiple redundant Amazon S3 storage architecture with server-side encryption
- Automatic discovery and automatic backup of new users, containers, and SharePoint sites
- Daily backups and a backup SLA over 99.99%
- Backed up to the Axcient Cloud with the exclusive [AirGap® data immutability](#).
- Custom retention policies up to 10 years

GRANULAR AND/OR MASS RESTORE ON FILES, FOLDERS, AND/OR DOCUMENT LIBRARIES IN CLOUD APPLICATIONS

- Select Microsoft 365 or Google Workspace data to restore
- Specific date, time, and version restores
- Worry-free pooled storage and long-term retention, including unlicensed and deleted users and shared mailboxes
- Cross-user restore
- View the contents of the email or documents before the restore
- SharePoint folder browser and point-in-time restore
- Teams post thread message export/download in HTML or JSON format for standard and private channels

COMPREHENSIVE OVERVIEW OF x360CLOUD DATA BACKUP

- Detailed dashboards, reports, and monitoring of all system, user, and backup activities
- Active response through notifications with detailed backup diagnostics and remediation workflows
- License management
- PST Export

INSTANT FULL-TEXT SEARCH, CROSS-SERVICE SEARCH, AND RICH FILTERING

- Instant full-text search of Microsoft 365 and Google Workspace data
- Search across historical snapshots and version history
- Search across multiple services simultaneously
- Rich document search filtering, including title, owner, created date, modified date, and folder
- Rich email search filtering, including sent date, received date, label, sender, recipients, subject line, keyword, attachment names, and within attachments

SECURE ENCRYPTION

- Data transferred over Secure Sockets Layer (SSL) encrypted connections
- HTTPS stand-alone processes running behind a firewall
- Server Side Encryption (SSE), using 128-bit Secure Sockets Layer (128-bit SSL) in transit and 256-bit Advanced Encryption Standard (256-bit AES) at rest
- Stored items only accessed by Microsoft 365 and Google Workspace applications from behind a firewall
- TRUSTe privacy and security seals
- Compliance with EU Privacy Directive

COMPLIANCE

- Multi-factor authentication governing all users
- Inability to delete/purge data from within x360Cloud
- Immutable audit logs for user, system, and backup activity
- Axcient datacenters are SOC 2 Type II certified and can help you be compliant with HIPAA and GDPR.
- Data centers available in the US, [Canada](#), and Europe

Ready to try x360Cloud? Start a [free 14-day trial](#) | [>>](https://axcient.com/trial-signup)

ABOUT AXCIENT:

Axcient™, a ConnectWise company, is an award-winning leader in business continuity and disaster recovery. Axcient x360 provides one solution to Protect Everything™ that matters, and includes BCDR, Microsoft 365 and Google Workspace backup, and secure file sync and share. Trusted by more than 65,600 partners worldwide, Axcient protects business data and continuity in the event of security breaches, human error, and natural disasters.

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