

TAX COMPLIANCE FOR THE COMMUNICATIONS INDUSTRY

Preparing your business to meet compliance challenges now and in the future



Today’s communications industry is rapidly evolving. It’s now far beyond traditional wireline, wireless, cable, internet, and even VoIP. As businesses roll out new technologies and expand product portfolios, they may be more likely to face compliance challenges. Technology companies may be on the hook to collect and remit communications tax if they provide SaaS or integrate videoconferencing into solutions. Media companies may face compliance concerns with streaming video and other content offerings. Countless companies in many industries that are adding sensors for IoT devices also need to understand potential communications tax implications. Adding complication, communications tax varies by jurisdiction and how products are bundled. With regulations constantly changing, keeping up with all the complexities can be tough. Many companies don’t find out that they have a communication tax liability until they’re audited.

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Whether they lack in-house expertise, need to streamline processes, or are simply looking to save time, businesses are frequently choosing automation to get a handle on communications tax. It’s possible to increase accuracy, reduce risk, maximize efficiency, and streamline operations with a single solution, allowing companies to focus on other priorities – like growing their businesses. Automation can make it easier to identify and calculate communications tax, fees, and surcharges for not only traditional telecommunications, but also new industries that may be responsible for communications tax liability as they expand product scope. End-to-end compliance solutions also calculate sales tax, automate tax returns and filing, and simplify exemption certificate management. Choosing a solution that handles all these tasks alleviates the risk that can occur when combining compliance solutions or managing compliance manually and lifts the burden on both tax and IT teams.

A COMPLETE CLOUD-BASED SOLUTION

A complete cloud-based solution can address complex compliance challenges unique to the ever-changing communications industry:

-  **VoIP and UCaaS**
-  **Wireline and wireless**
-  **Managed services**
-  **Hosting, connectivity, SDN, and cloud**
-  **Streaming**
-  **SMS and text messaging**
-  **Collaboration**
-  **IoT**



MANAGE TAX RISK EFFICIENTLY

A fully integrated SaaS solution regularly updated with tax rules and returns forms to reduce mistakes and save time.



ENHANCE CUSTOMER EXPERIENCE

24/7 availability and elastic scalability to reduce delayed invoicing, cart abandonment, or switching to competitors.



STREAMLINE WITH ONE SOLUTION

A single platform for address validation, calculation, returns filing, and exemption management to reduce overhead while minimizing risk and frustration.



STAY NIMBLE IN A DYNAMIC TAX ECOSYSTEM

Dedicated communications tax specialists with extensive knowledge to ease the challenge of understanding tax rules and legislation.

5 TIPS to make your compliance journey easier

DEFINE YOUR SCENARIO

Talk to experts who'll help identify your needs and technology gaps that could put your business at risk.

HAVE AN EXPERT IN YOUR CORNER

Increase efficiency and minimize risk by supplementing your team with communications tax experts.

LESSEN THE BURDEN OF RETURNS AND FILING

Stop spending valuable time monitoring form changes and keeping up with filing deadlines. Choose a solution that does this for you.

STREAMLINE WITH A SINGLE SOLUTION

Need to calculate both communications tax and sales tax? Invest in a solution that has tax content for both, and offers help with certificate management.

BRING IT ALL TOGETHER

Make sure your business systems are sharing data effectively. Billing, subscription management, ERP, ecommerce, or in-house systems need to be connected.

Solutions for every step of your communications tax compliance journey.

Avalara can help.

To learn more, visit avlr.co/communicationstax or call 844-725-7278

