



INTERMEDIA®
CLOUD COMMUNICATIONS

Intermedia makes it easier for MSPs to manage their businesses using ConnectWise



Saves Time

Working with just one system saves time – no need to switch between applications

Satisfied Customers

Timely, accurate data puts the MSP in control, with higher accuracy and faster response

Set it and forget it

Automatic scheduling and notifications puts the latest, most accurate information at your fingertips

INTEGRATING CONNECTWISE & INTERMEDIA'S PARTNER PORTAL

Integrating ConnectWise with Intermedia Unite makes it easy for MSP's to resell Intermedia Cloud Communications services, by allowing them to administrate important business functions directly within ConnectWise.

FEATURES

Create faster, accurate invoices.

Detailed billing data is transmitted directly into the appropriate ConnectWise customer accounts.

Respond to customers faster, with automated QoS service tickets.

Unite can be configured to create automated ConnectWise service tickets when customer quality and/or service issues are detected.

BENEFITS

More efficiency and productivity.

Leverage ConnectWise to perform tasks — saving time and eliminating errors.

More flexibility & control.

Transfer billing & ticketing information from Unite according to your settings, preferences, and thresholds putting you in control.

Delighted customers.

Timely, accurate billing, combined with proactive issue resolutions result in high customer satisfaction.



J.D. Power 2019 Certified Assisted Technical Program, developed in conjunction with TSIA. Based on successful completion of an audit and exceeding a customer satisfaction benchmark for assisted support operations. For more information, visit www.jdpower.com or www.tsia.com. Intermedia Unite, SecuriSync, VoIP Scout, AnyMeeting and HostPilot are either trademarks or registered trademarks of Intermedia.net, Inc. in the United States and/or other countries.

Questions? Contact Intermedia today.
800.379.7729 | sales@intermedia.net
intermedia.net

