

# MANAGED DETECTION AND RESPONSE (MDR) FOR MSPS

24x7 security for your customers, increased business growth for your MSP

## BUSINESS BENEFITS

- ✓ Grow revenue with a profitable offering
- ✓ Differentiate your business in the region
- ✓ Improve customer satisfaction and retention

## CUSTOMER BENEFITS

- ✓ Cost savings from fewer business disruptions
- ✓ Increase compliance with emerging security regulations
- ✓ Peace of mind from 24x7 security monitoring

## TEAM BENEFITS

- ✓ Improve team efficiency and morale
- ✓ Open cycles for new billable projects
- ✓ Deepen team expertise through remediation guidance from top-tier analysts

For managed service providers (MSPs), delivering high quality security services and keeping customer environments free from malware requires a skilled team that can provide 24x7 coverage. Yet, many MSPs face constrained staff resources with a team that is often overloaded with alert triage. Add to this the skyrocketing cost and complexity of managing multiple solutions to uncover hidden threats, which leads to inefficiency and lengthy incident response times.



**24x7x365 monitoring and guided remediation**

Malwarebytes alleviates these challenges with a purpose-built managed detection and response (MDR) offering for MSPs. Malwarebytes MDR provides you with a powerful and affordable threat detection and remediation offering with 24x7 monitoring and investigations, perfectly suited for your small-to-medium business customers. Your customers will gain a posture of cyber resilience with expert services that accelerate threat detection and amplify the incident response precision of your team. As attacks occur, Malwarebytes MDR provides your team with thorough guidance on best practice response or remediates malware directly using our award-winning remediation technology.

## KEY FEATURES

<b>24x7x365 monitoring</b>	We monitor, investigate, and address threats across your customer endpoints day and night. We've got you covered.
<b>Skilled MDR Analysts</b>	Our team of security experts are accomplished threat hunters with deep incident response backgrounds and decades of experience triaging and mitigating complex malware threats.
<b>Award Winning EDR</b>	Powered by our Malwarebytes Endpoint Detection and Response (EDR) platform and enriched from multiple threat intelligence feeds, including MITRE and others.
<b>Remediation YOUR WAY</b>	Our MDR Team can actively remediate threats as they are discovered OR provide highly actionable guidance for your team to follow in their own remediation efforts. It's your choice.
<b>Active threat hunting</b>	Our MDR Team hunts unseen threats based on past indicators of compromise (IOCs) and suspicious activity observed on endpoints.
<b>Contextual alerts when you need them</b>	Notification and alerts sent by our MDR Team are highly contextual and thorough, enabling MSP security analysts of all skill levels to clearly understand the status and threat response activities across threatened endpoints.
<b>Rapid set-up</b>	Malwarebytes EDR is known for ease of set-up, allowing your team to rapidly onboard new customer endpoints into our 24x7 MDR service.

**TRUSTED BY YOUR PEERS**



## PRICED AND PACKAGED FOR MSP BUSINESS GROWTH

Malwarebytes MDR provides you with accelerated profits and growth opportunities. With our **affordably priced offering**, you can realize **high margins that enable new revenue growth** for your MSP business.

And our pre-built selling and marketing kits for Malwarebytes MDR make it easy for you to attract new customers and drive net new business with this high value offering.

## POWERED BY MALWAREBYTES ENDPOINT DETECTION AND RESPONSE

Malwarebytes EDR\* provides powerful and effective threat detection, isolation, and remediation. Along with Malwarebytes' patented ransomware mitigation, it includes seven layers of protection, multi-mode isolation, and automated malware clean up. Other feature highlights include:



72-hour ransomware rollback, enabling full recovery from ransomware attacks in minutes.



Multiple detection techniques that provide full attack chain protection.



Advanced remediation capabilities that uncover and remove hidden malware artifacts to provide thorough endpoint clean up.

\*Malwarebytes EDR license required.



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